PC INTERFACE CABLE

Use with WS1010 / WS1025



CORPORATE HEADQUARTERS 1716 SW Commerce Dr. Ste. 8 Bentonville, AR 72712 Toll Free (800) 531-0004 TEL (479) 273-6012 www.whistlergroup.com

CUSTOMER RETURN CENTER 1412 South 1st St. Rogers, AR 72756 Email: info@whistlergroup.com

P/N 581204 03A19 © 2019 The Whistler Group, Inc.



Scanner PC Interface Cable
Use this cable to up/download between
your USB-interfaced PC and your scanner.



Welcome

Thank you for choosing a Whistler product. We are dedicated to providing products that represent both quality and value. Please read the User Guide carefully before using this product. If you have additional questions, please visit the FAQ page on our website at

www.whistlergroup.com
or call
Toll Free (800) 531-0004 /
Tel (479) 273-6012,
8am to 5pm CT,
Monday through Friday
to speak to a Customer Service
Representative.

Package Content

- PC Interface Cable
- User Guide

Scanners:

Whistler

WS1025, WS1010, WS1040, WS1065

Operating System:

 Windows[®] 10, Windows 8, Windows 7, Windows Vista[®], Windows XP

NOTES:

- The cable is compatible with the application software packages for any of the supported scanner models.
- Scanner application software not included.
- Although the USB interface cable supports full-speed USB communications, the scanner sets and limits the actual data transfer speed.

Software

We recommend downloading a 3rd party software to program the scanner. You will need a Premium membership in www.radioreference.com and a free 30 day trial from either PSREdit.com or Starrsoft.com.

If you wish to program by hand, look up your local frequencies at www.radioreference.com/apps/db/

OTE:

ou must have administrator rights to stall new driver on Windows.

Download the free 30-day Scanner Programming Software from either PSREdit.com or Starrsoft.com.

Double click the downloaded .exe file to run the program and follow the on-screen instructions. Driver installation starts automatically.

When the Installing Driver window disappears, connect the cable to your computer's USB port to finish driver installation.

The USB cable driver is ready for use when driver software installation is complete.

Cable's COM Port

When the USB cable is first connected to your computer, the COM port number appears in the message when driver installation is complete.

You can also check the COM port number under Device Manager in Control Panel.

Use Your Cable

- Connect the USB plug into an available USB port on your computer.
- 2. Connect the 1/8" (3.5mm) stereo plug to the scanner's PC/IF jack.



USB interface Standard USB 1.1 and 2.0 Compatible Interface Connector USB A Connector, 1/8" (3.5mm) Stereo Plug Communication Speed 4,800bps, 9,600bps, 115,200bps, 19,200 bps for compatible models **Power Consumption** 15mA at volt (Typ.) powered by PC's USB port Cable Length PC side: Approx. 47.24"; Scanner side: Approx. 13.78" Operating Voltage Typical 5.0V +/-5% **Operating Current** 13mA (Average)

Specifications are subject to change without notice. Actual product may vary from the images found in this document.

Windows does not detect the cable when plugged in.

 Check USB port assignment and correct the setting.

New Hardware Wizard appears again after you installed the cable.

Repeat installation steps.

Installation fails.

 Remove the cable and follow the instructions to uninstall the cable driver from your system. Reboot your computer and install again.

FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Consumer Warranty

This Whistler product is warranted to the original purchaser for a period of one (1) year from the date of original purchase against all defects in materials and workmanship, when purchased from an authorized Whistler retailer. This limited warranty is void if the unit is abused, misused, modified, installed improperly, or if the housing and/or serial numbers have been removed. There are no express warranties covering this product other than those set forth in this warranty. All express or implied warranties for this product are limited to one (1) year. Whistler is not liable for damages arising from the use, misuse, or operation of this product including but not limited to loss of time, inconvenience, loss of use of your product or property damage caused by your product or its failure to work, or any other incidental or consequential damages including personal injury.

DO NOT RETURN ITEM TO STORE.
For warranty information, contact
Whistler Customer Service at Toll Free
(800)531-0004 / Tel (479)273-6012
Representatives are available to answer
your questions
Monday - Friday from
8:00 a.m. to 5:00 p.m. CT

Service Under Warranty During the warranty period, defective units will be repaired or replaced (with the same or a comparable model), at Whistler's option, without charge to the purchaser when returned prepaid, with dated proof of purchase to the address below. Units returned without dated proof of purchase will be considered out of warranty and therefore are not covered by the described Limited Warranty. (Refer to Service Out of Warranty section.) Due to the specialized equipment necessary for testing Whistler products, there are no authorized service centers other than Whistler. When returning a unit for service under warranty, please follow these instructions:

 Ship the unit in the original carton or in a suitable sturdy equivalent, fully insured, with return receipt requested to:

> Whistler Repair Dept. 1412 South 1st St. Rogers, AR. 72756

Please allow 3 weeks turnaround time.

IMPORTANT: Whistler will not assume responsibility for loss or damage incurred in shipping. Therefore, please ship your unit insured with return receipt requested. CODs will not be accepted!

- 2. Include with your unit the following information, clearly printed:
- Your name and physical street address for shipping (no PO Boxes), a daytime telephone number, and an email address (if applicable).
- A detailed description of the problem (e.g., "device will not power ON").
- A copy of your dated proof of purchase or bill of sale.

Be certain your unit is returned with its serial number. Units without serial numbers are not covered under warranty.

IMPORTANT: To validate that your unit is within the warranty period, make sure you keep a copy of your dated proof of purchase. For warranty verification purposes, a copy of your dated store receipt must accompany any Whistler product sent in for warranty work.

Service Out-Of-Warranty Units will be repaired at "out-of-warranty" service rates when:

 The unit's original warranty has expired.

 A dated proof of purchase is not supplied.

The unit has been returned without its serial number.

 The unit has been misused, abused, modified, installed improperly, or had its housing removed.

The minimum out-of-warranty service fee for your Whistler Premium Protection Pigtail is \$15.00 (U.S.). If you require out-ofwarranty service, please return your unit as outlined in the section "Service Under Warranty" along with a cashier's check or money order in the amount of \$15.00. Payment may also be made by MasterCard, VISA or American Express.

Personal checks are not accepted.

In the event repairs cannot be covered by the minimum service fee, you will be contacted by a Whistler technical service specialist who will outline options available to you.

IMPORTANT: When returning your unit for service, be certain to include a daytime telephone number and an email address (if applicable).

Customer Service
If you have questions concerning the
operation of your Whistler product, or
require service during or after the warranty
period, please call

Customer Service at Toll Free (800)531-0004 Tel (479)273-6012

Representatives are available to answer your questions Monday - Friday from 8:00 a.m. to 5:00 p.m. (CT) or visit the FAQs at www.whistlergroup.com